

The logo for Ansons Solicitors, featuring the word "ANSONS" in a large, white, sans-serif font above the word "Solicitors" in a smaller, white, sans-serif font, all contained within a teal rectangular background.

ANSONS
Solicitors



Improving an existing managed print service for Ansons Solicitors

Ansons is a leading firm of solicitors in Staffordshire with offices in Cannock, Lichfield, Halesowen and Sutton Coldfield. We provide a complete range of legal services to businesses and individuals.

Ansons has now been a Digital Office customer for over a decade with various improvements made over the years from the original state of relying on a high number of desktop printers.

More recently, Ansons has been keen to take a smarter approach to document management. With reliability vital, Ansons needed to upgrade the majority of its devices, which had been in place for around 5 years. Coupled with this, the firm was keen to reduce costs, improve client cost allocation, and focus on print and scanning workflows to decrease waste and improve efficiency.



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As part of the latest round of improvements, the Digital Office's MPS team visited the client's offices and reviewed the existing infrastructure and equipment. The completion of a full and detailed analytical assessment has identified a number of areas for potential enhancement. By gaining a deep understanding of the company's workflows, printing habits and office environment, Digital Office recommended a range of developments that would deliver a broad variety of cost and efficiency improvements.

With a selection of Xerox ConnectKey MFDs, Ansons can be fully confident of maximum device uptime, backed up by Digital Office support, and significantly reduced print costs. The introduction of new software also enables Ansons to accurately allocate document costs to clients' cases, and has significantly enhanced document security, reduced waste printing and cut print costs. A range of printing and scanning workflows have been streamlined, with one individual scanning process benefitting from a 70% reduction in manual effort, through intelligent workflow design.



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